COURSE NAME:	Communicative English	
TOTAL DURATION:	45 Hrs	
MODE OF DELIVERY	PHYSICAL CLASSROOM TRAINING AT	
MODE OF DELIVERY	RESPECTIVE COLLEGES	
TRAINER TO	1:50	
STUDENT RATIO:	1.50	
TOTAL MARKS:	75	

Table 1					
OVERALL COURSE OBJECTIVE:	 Develop Foundational Communicative Competence: Equip learners with the ability to construct clear and accurate sentences using functional language and appropriate grammar in everyday situations. Enhance Practical Conversational Skills: Build learners' ability to engage in meaningful conversations, navigate social and transactional contexts, and manage realworld interactions effectively. Master Key Business Communication Skills: Prepare learners for professional communication by teaching essential business etiquette, negotiation skills, and presentation techniques. Improve Pronunciation and Overall Fluency: Focus on refining pronunciation, stress, and intonation, enabling learners to speak confidently and fluently in diverse scenarios. Foster Personal and Professional Branding: Enable learners to articulate ideas clearly, develop a strong 				
	personal brand, and showcase communication skills in professional contexts.				

LEARNING OUTCOME:

- 1. Construct and deliver clear, persuasive, and impactful presentations tailored to diverse professional contexts.
- 2. Differentiate communication styles to engage effectively in informal and formal settings, such as meetings, negotiations, and role-play simulations.
- 3. Evaluate and compose professional emails, reports, and structured documents with proper tone, etiquette, and clarity.
- 4. Examine and adapt pronunciation, stress, and

- intonation patterns for effective verbal communication in various scenarios, including interviews and customer interactions.
- 5. Develop and propose solutions to workplace challenges, utilizing critical thinking and negotiation techniques in simulated role-play exercises.

	TABLE 2: MODULE WISE COURSE CONTENT AND OUTCOME					
SL. NO	MODULE NAME	MODULE CONTENT	MODULE LEARNING OUTCOME	DURA TION (HRS)		
1	Foundations of Spoken English	- Self-Introduction - Functional Language: Likes, Dislikes, Habits - Grammar: Nouns, Pronouns, Articles - Basic conversational practice	Develop confidence in basic grammar and functional language to express preferences, ask questions, and communicate clearly in social interactions.	9		
2	Practical Communicatio n & Transactions	- Grammar: Modals, Simple Past - Functional Language: Day-to-day transactions - Describing people - Subject-verb agreement - Small talk	Create effective conversations for daily interactions, demonstrating accurate grammar and appropriate language use in reallife scenarios.	9		
3	Business Communicatio n Essentials	 Functional Language: Invitations, Complaints, Reservations Business and Telephone Etiquette Giving advice and suggestions Conjunctions 	Construct professional communication for business contexts, incorporating business etiquette and managing situations like complaints and reservations confidently.	9		
4	Advanced	- Functional Language:	Plan and execute	9		

	Communicatio n Skills	Negotiations, Conversation Starters - Presentation skills - Body language - Negotiation simulations	complex communication scenarios, such as negotiations and presentations, while using effective body language and confident delivery techniques.	
5	Pronunciation & Fluency	 Phonics: Vowels, Diphthongs, Stress, Intonation Addressing speaking errors Certification preparation 	Demonstrate advanced fluency by improving pronunciation accuracy, stress, and intonation in speaking exercises, and prepare effectively for certification assessments.	9

TABLE 3: OVERALL COURSE LEARNING OUTCOME ASSESSMENT						
CRITERIA AND USE CASES						
LEARNINGASSESSMENTPerformanceUSE CASES						
OUTCOME	CRITERIA	Criteria				
Design and	Assessment of	Demonstrate clear	Students prepare			
deliver confident	prepared	pronunciation,	and deliver a "My			
spoken English	presentations	appropriate stress,	Life Story"			
presentations for		and engaging	presentation,			
personal		delivery.	showcasing			
contexts.			language clarity			
			and effective			
			communication			
			skills.			
Construct	Role-play social	Demonstrate	Students			

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functional	scenarios	appropriate use of	participate in a
language for		grammar and	simulated
social		vocabulary in	gathering to
interactions.		informal contexts.	introduce
			themselves and
			express likes,
			dislikes, and
			preferences
			effectively.
Propose solutions	Role-play	Develop and present	Students role-play
for business	business	effective	as hotel staff
communication	simulations	communication	managing
challenges.		solutions for business	reservations and
		scenarios, adhering	complaints,
		to etiquette.	showcasing
			negotiation and
			problem-solving
			skills.
Evaluate and	Controlled	Demonstrate correct	Students conduct a
implement	practice	pronunciation, stress,	phone conversation
advanced phonics	through phonics	and intonation	role-play, applying
techniques for	worksheets	through various	correct phonics to
better fluency.		exercises.	navigate and
			resolve a booking
			inquiry effectively.
Develop	Group project	Collaborate	Students create a
collaborative	evaluations	effectively,	"Mock Town Hall
strategies for		demonstrating	Meeting,"
professional		comprehensive	addressing
communication		language use in	community
projects.		professional	concerns with

	scenarios.	persuasive
		language, clear
		pronunciation, and
		effective problem-
		solving strategies.

TABLE 4: LIST OF FINAL PROJECTS (PROJECTS THAT
COMPREHENSIVELY COVER ALL THE LEARNING OUTCOME)

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SL.NO	FINAL PROJECT
1	My Life Story Presentation: Create and deliver a personal story presentation using impactful language and clear structure.
2	Social Gathering Simulation: Role-play introducing yourself and engaging in informal conversations effectively.
3	Hotel Reservation Role-Play: Manage reservations and handle customer complaints in a professional context.
4	Mock Business Meeting: Simulate a business meeting to present ideas and negotiate solutions to challenges.
5	Community Town Hall: Collaboratively address community concerns using persuasive language and effective problem-solving.
6	Phonics Workshop: Conduct speaking drills to demonstrate correct pronunciation, stress, and intonation patterns.
7	Booking Inquiry Role-Play: Simulate a phone conversation to address and resolve a customer's booking inquiry.
8	Mock Sales Pitch: Develop and deliver a persuasive sales pitch for a product or service.
9	Email Writing Exercise: Write professional emails with appropriate tone, structure, and etiquette.
10	Daily Conversations Diary: Maintain a diary of daily conversations to

	reflect on language use and improvement areas.
11	Restaurant Interaction Simulation: Simulate interactions in a restaurant, including ordering and addressing concerns.
12	Cultural Exchange Presentation: Create a presentation on a cultural topic, showcasing advanced language skills.
13	Conflict Resolution Role-Play: Resolve a workplace conflict through effective communication and negotiation.
14	Business Etiquette Demonstration: Demonstrate appropriate business etiquette in a simulated professional environment.
15	Group Presentation on Current Trends: Collaboratively research and present on current global or business trends.
16	Interview Simulation: Role-play as both interviewer and interviewee, practicing professional language and confidence.
17	Product Launch Presentation: Develop and deliver a presentation for launching a new product or service.
18	Mock Client Interaction: Simulate a client interaction, showcasing listening skills and solution-oriented communication.
19	Grammar and Vocabulary Workshop: Lead a workshop to demonstrate advanced grammar and vocabulary use in professional contexts.
20	Certification Preparation Project: Prepare and present a project aligned with certification standards, applying learned communication skills.

TABLE 5: COURSE ASSESSMENT RUBRICS (TOTAL MARKS: 75)						
ASSESSME NT CRITERIA	Learning Outcome	Fair (1–5)	Good (6- 10)	Excellent (11–15)	TOTA L MARK S	

Effective Communicat ion Skills	Deliver clear and concise communicati on in scenarios.	Demonstrates limited clarity.	Communicate s with moderate clarity.	Excels in clear and engaging delivery.	15
Functional Language for Professional Contexts	Use language effectively in professional contexts.	Basic application of functional language.	Confident and effective language use.	Advanced use with professional fluency.	15
Pronunciatio n and Fluency	Improve pronunciation and speaking accuracy.	Pronunciation lacks consistency.	Demonstrates good pronunciation .	Exceptional pronunciati on and fluency.	15
Presentation and Negotiation Skills	Develop impactful presentation s and negotiation skills.	Limited engagement with content.	Engages effectively with content.	Engages persuasivel y and confidently.	15
Collaboratio n and Problem- Solving	Collaborate in group projects to solve communicati on challenges.	Basic collaboration and ideas.	Contributes effectively to group work.	Leads group with innovative solutions.	15